

Dates & Fees 2015

General English Courses

Long Stay and Academic English Courses

Cambridge Exam Preparation Courses

IELTS Exam Preparation Courses

Business and Professional English Courses

Accommodation

Transfers

How to Book and Pay

Terms and Conditions

Important Dates 2015

- TIS is open from Monday 05 January until Friday 18 December 2015
- TIS is closed for Christmas and New Year from Monday 21 December, reopening on Monday 04 January 2016
- TIS is open with classes as usual on all public holidays
- High Season is from 29 June until 28 August for courses and 27 June until 29 August for accommodation. A high season supplement applies to courses (unless otherwise specified) and accommodation during this period.

Important Information

- Students can start on any Monday, with the exception of the Cambridge Exam Courses
- There are no additional charges for tuition materials
- 1 tuition hour = 60 minutes

Registration Fee: £60 Applies to all courses

Accommodation Fee: £40 Applies to all accommodation

General & Long Stay English

General English Courses 1-23 weeks

Registration Fee: £60

High Season Supplement

£25.00 per week

Applies 29 June until 28 August



- 15, 18, 21 or 22.5 hours per week
- Courses start on any Monday
- Minimum age 16
- Maximum Class size 10 (12 in July and August)
- Level Elementary (A2) to Proficiency (C2)

Course Fees (GBP)

No of weeks.	General English 15		General English 18		General English 21		General English 22.5	
	Total	Per Week	Total	Per Week	Total	Per Week	Total	Per Week
2	£392	£196	£470	£235	£548	£274	£568	£284
3	£588		£705		£822		£852	
4	£784		£940		£1,096		£1,136	
5	£980		£1,175		£1,370		£1,420	
6	£1,176		£1,410		£1,644		£1,704	
7	£1,372		£1,645		£1,918		£1,988	
8	£1,568		£1,880		£2,192		£2,272	
9	£1,764		£2,115		£2,466		£2,556	
10	£1,960		£2,350		£2,740		£2,800	£280
11	£2,156		£2,585		£3,014		£3,080	
12	£2,136	£178	£2,604	£217	£3,072	£256	£3,192	£266
13	£2,314		£2,821		£3,328		£3,458	
14	£2,492		£3,038		£3,584		£3,724	
15	£2,670		£3,255		£3,840		£3,990	
16	£2,848		£3,472		£4,096		£4,256	
17	£3,026		£3,689		£4,352		£4,522	
18	£3,204		£3,906		£4,608		£4,788	
19	£3,382		£4,123		£4,864		£5,054	
20	£3,460	£173	£4,240	£212	£5,020	£251	£5,220	£261
21	£3,633		£4,452		£5,271		£5,481	
22	£3,740	£170	£4,598	£209	£5,456	£248	£5,676	£258
23	£3,910		£4,807		£5,704		£5,934	
1	£294		£352		£366		£380	

Long Stay and Academic English Courses 24+ weeks

Registration Fee: £60

High Season Supplement: Does not apply



- Course information is the same as for General English Courses
- Includes one free exam entry for FCE, CAE, CPE or IELTS

Course Fees (GBP)

No of weeks.	Academic English 15		Academic English 18		Academic English 21		Academic English 22.5	
	Total	Per Week	Total	Per Week	Total	Per Week	Total	Per Week
24	£3,984	£166	£4,920	£205	£5,856	£244	£6,120	£255
32	£5,312		£6,560		£7,808		£8,160	
40	£6,640		£8,200		£9,760		£10,200	

Afternoon Private Lessons

Available only in addition to group classes

Price / hour	£52	Maximum 10 hours per week
High season / hour	£72	Maximum 5 hours per week

Exam Preparation

Cambridge Exam Preparation Courses

Registration Fee: £60

Cambridge Exam Entry Fees

FCE £135

CAE £140

CPE £150



- 3 to 10 weeks (5 weeks for summer courses)
- 22.5 hours per week
- Fixed start dates, see below
- Maximum Class Size 8 (10 for summer preparation)
- Level Intermediate (B2) to Proficiency (C2)
- Minimum age 16

10 Week Courses - FCE, CAE, CPE

Course Dates

Course Start Dates	Final Joining Date	End Date	Exam in Torquay
05 January (FCE, CAE, CPE)	23 February	13 March	FCE 13 March
			CAE 14 March
	(CPE 16 February)	(CPE 06 March)	CPE 07 March
30 March (FCE, CAE, CPE)	18 May	05 June	FCE 09 June
			CAE 10 June
			CPE 11 June
21 September (FCE, CAE, CPE)	9 November	27 November	FCE 01 December
			CAE 02 December
			CPE 03 December

Course Fees (GBP)

No. of weeks	Total	Per Week
3	£855	£285
4	£1,140	
5	£1,425	
6	£1,710	
7	£1,995	
8	£2,280	
9	£2,565	
10	£2,800	£280

5 Week Courses - FCE and CAE

Course Dates

Course Start Dates	Final Joining Date	End Date	Exam in Torquay
20 July	20 July	21 August	FCE 20 August
			CAE 21 August

Course Fees (GBP)

No. of weeks	Total
5	£1,550

IELTS Exam Preparation Courses

Registration Fee: £60

IELTS Exam Fee: £160

Book the IELTS exam online:
www.maycoll.co.uk/ielts



- 2 to 50 weeks
- 22.5 hours per week
- Start on any Monday
- Maximum Class Size 10 (12 in July and August)
- Level Pre-intermediate (B1) to Advanced (C1)
- Minimum age 16

Local Exam Dates

Torquay	Exeter	Plymouth
21 March	31 January	17 January
11 April	28 February	07 February
30 May	28 March	14 March
27 June	18 April	21 March
25 July	25 April	11 April
08 August	16 May	18 April
	30 May	09 May
	13 June	16 May
	27 June	06 June
	11 July	13 June
	25 July	04 July
	29 August	01 August
	26 September	08 August
	31 October	12 September
	07 November	10 October
	21 November	07 November
	05 December	05 December
	12 December	

Course Fees (GBP)

No. of weeks	Total	Per Week
2	£568	£284
3	£852	
4	£1,136	
5	£1,420	
6	£1,704	
7	£1,988	
8	£2,272	
9	£2,556	
10	£2,800	£280
11	£3,080	
12	£3,192	£266
20	£5,220	£261
22	£5,676	£258
24	£6,120	£255

Business & Professional English

Registration Fee: £60



- Courses begin any Monday
- Minimum age 23

Business English Courses

Course Fees (GBP)	Hours per week	Class size	Level	Course Length	Course Fees per week (GBP)	
					Low season	High Season 29 June - 28 August
Business & General English	30	Morning: 10 / 12 Afternoon: 4	B1 - C1	1 - 4 weeks	£525	£575
Intensive Business English	30	4	B1 - C1	1 - 4 weeks	£780	£830
Combination Business English	30	Morning: 1 Afternoon: 4	B1 - C1	1 - 4 weeks	£1,400	£1,475
Combination English for Banking & Finance	30	Morning: 1 Afternoon: 4	B1 - C1	1 - 2 weeks	£1,460	£1,535
Business English Afternoons	15	4	B1 - C1	1 - 4 weeks	£325	£355

General English for Professionals & Mature Students

Course Fees (GBP)	Hours per week	Class size	Level	Course Length	Course Fees per week (GBP)	
					Low season	High Season 29 June - 28 August
Intensive English Mini Group	15	4	A2 - C2	1 - 12 weeks	£455	£485
Intensive English Mini Group Plus	20	Morning: 4 Afternoon: 1	A2 - C2	1 - 12 weeks	£715	£845

Tailor-made Courses

Course Fees (GBP)	Hours per week	Class size	Level	Course Length	Course Fees per week (GBP)	
					Low season	High Season 29 June - 28 August
Personal Intensive Course 15	15	1	A1 - C2	1 - 12 weeks	£1,080	£1,185
Personal Intensive Course 20	20	1	A1 - C2	1 - 12 weeks	£1,440	£1,580
Personal Intensive Course 25	25	1	A1 - C2	1 - 12 weeks	£1,800	£1,975
Personal Intensive Course 30	30	1	A1 - C2	1 - 12 weeks	£2,160	£2,370

Included

- Lunch with a teacher and other students is optional (excludes Business & General English). Students pay for their own lunch.
- Two free evening activities are also included with all Business and Professional English Courses.

Accommodation & Transfers

Accommodation Placement Fee: £40
Applies to all accommodation



- Arrivals and departures: any Saturday or Sunday
- Shared rooms are only for students travelling together

Homestay

Price per week (GBP)

	Low Season	High Season 27 June - 29 August
3* Single	£129	£143
4* Single	£205	£230
3* Shared	£113	£125
4* Shared	£179	£201

- 5 - 40 minutes walk from TIS
- Half Board (lunch on Saturdays and Sundays only)
- 3* is with a shared bathroom
- 4* is with a private bathroom
- Wireless internet is available upon request
- We never place two students of the same mother tongue in the same host family unless they request it
- All Homestay accommodation is charged pro rata, e.g. if you book for 13 nights, you only pay for 13 nights

Club TIS Hotel

Price per night (GBP)

	Low Season	High Season 27 June - 29 August
Standard Single	£37	£43
Superior Single	£42	£50
Standard Shared	£30	£35
Superior Shared	£32	£38

- Opposite TIS
- Bed and breakfast
- Single, double or triple en suite rooms
- Some rooms with sea views
- Television, radio, coffee making facilities
- Wireless internet

Self-catering Apartments and Flat Share

Price per week (GBP)

Cedar Cottage Apartments	Low Season	High Season 27 June - 29 August
Flat Share / person	£150	whole flat only
Whole flat / 2 people	£287	£582
Additional person	£65	£65

Rosa Executive Apartment 1	Low Season	High Season 27 June - 29 August
Whole Flat: 1 person	£200	£400
Whole Flat: 2 people	£300	£550

Rosa Executive Apartment 2	Low Season	High Season 27 June - 29 August
Whole Flat: 1 person	£220	£440
Whole Flat: 2 people	£350	£600
Whole Flat plus 2nd bedroom and bathroom	£500	£800

- 5 - 15 minutes' walk from TIS and town centre / harbour
- Fully furnished
- Modern kitchens with gas hob, electric oven, microwave, fridge and washing machine
- Wireless internet
- Bills included
- Bed linen and towels included
- Prices are negotiable for long stay bookings

Transfers



National Express Coach tickets

London Heathrow - single	£30.00
London Heathrow - return	£55.00
Booking Fee	£12.00



Private Taxi transfers

Exeter Airport - single	£40.00	London Heathrow - single	£210.00
Exeter Airport - return	£80.00	London Heathrow - return	£420.00
Bristol Airport - single	£105.00	Gatwick Airport - single	£240.00
Bristol Airport - return	£210.00	Plymouth Ferry Terminal - single	£55.00

Please ask us for prices from other UK airports

How to Book and Pay

Book Your Course at TIS

- Download our enrolment form from our website, complete and return to us on study@tisenglish.co.uk
- Complete our online enrolment form at www.tisenglish.co.uk/book-now
- Book through an Educational Consultant or Tour Operator in your own country, check our website for details.



Caroline Hamnett, Financial Manager

Caroline joined TIS in 2013 and is responsible for all payments. Any payment queries should be sent to Caroline and she will be happy to help you.

Caroline@tisenglish.co.uk

Payments

- Payment of the Registration Fee and Accommodation Placement Fee must be made at the time of booking.
- Full fees are payable at least 28 days before the course start date.
- If you require a visa support letter, you will need to pay your full tuition fees once your enrolment has been confirmed.

How to Pay:

- Debit or credit card using our secure online payment form at www.tisenglish.co.uk. We accept all major cards except American Express. An administration charge of 2.5% will be added to your payment.
- Bank transfer. Please add £15 to your payment to cover bank charges. Your bank will need all the following bank details:
HSBC plc, 14 Fore Street, Torquay, Devon TQ1 4ND
Account Name: Torquay International School Ltd.
Swift Code: MIDLGB22. IBAN: GB40MIDL40444391513613.
- Uni-Pay, see the payment page of our website for full details: www.tisenglish.co.uk/how-to-book-and-pay

Terms and Conditions

1. Your booking: It is essential that you give us all the information we ask for and you must tell us if you have any medical conditions, allergies or dietary requirements, particularly if you have any serious difficulties with hearing, sight or mobility.
2. **Insurance:** We strongly recommend that you travel with adequate insurance to cover expenses in case of emergency and also fees and costs in case of cancellation or curtailment. Our recommended insurers are detailed at www.tisenglish.co.uk/how-to-book-and-pay. Alternatively ask your Educational Consultant or Educational Tour Operator for insurance information.
3. **Beginners:** We do not accept complete beginners on any of our group courses. If you are uncertain of your English level, contact us and we can give you a simple online test or go to our website for our online test. We can only offer private lessons for complete beginners.
4. **Cancellation charges:** All cancellations must be in writing.
 - More than 28 days before the course starts: Registration Fee, Accommodation Placement Fee.
 - 14 to 28 days before the course starts: Registration Fee, Accommodation Placement Fee, one week's tuition, one week's Homestay fees.
 - 13 days to midday on Friday before course starts: Registration Fee, Accommodation Placement Fee, four weeks' tuition, two weeks' Homestay fees.
 - Cancellations made after midday on Friday before course starts or non-arrivals: Registration Fee, Accommodation Placement Fee, full tuition fees, two weeks' Homestay fees.
 - Club TIS Hotel and Apartments: 8 weeks' cancellation fees are required for all Club TIS Hotel, Cedar Cottage and Rosa apartment bookings. If less than 8 weeks is given we will retain the first 8 weeks of the payment unless the rooms or apartments are re-let for any of the period.
 - Visa refusals: Once we have had sight of the original visa refusal notification we will refund all fees except the Registration Fee, Accommodation Placement Fee and any courier delivery charges. Any refunds due will be made to the person or organisation that made your booking for you. If you paid by credit card or bank transfer then fees will be refunded to the same account.
5. **Postponement of your course and accommodation:** All changes must be in writing or by email to study@tisenglish.co.uk. Should you wish to postpone your course for reasons outside your control, such as bereavement or serious illness, any fees paid can be held in credit for you for up to one year. If fees have increased during this time, the difference will become payable. Credited fees cannot be transferred to another person.
6. **Course and accommodation changes or curtailments after arrival:** All changes must be in writing or by email to study@tisenglish.co.uk. You are able to upgrade if possible, but we do not give a refund if you cancel, curtail your stay or change to a cheaper course after arrival. If you cancel your homestay, we refund everything except the next two full weeks. If you cancel the Club TIS Hotel, Cedar Cottage or Rosa, we do not give any refund unless we are able to re-let the accommodation during the time of your booking.
7. **Force Majeure:** TIS is not liable for loss of tuition or other services due to factors outside our control. Refunds will not be made under these circumstances.
8. **Changes to your course:** Although it is extremely rare, we may change or moderate your course if there are no other students at your level:
 - 30 hour Business & Professional English Courses: you will receive 1-1 tuition for 24 hours each week
 - General English Courses (including Long Stay and Academic English): you have a choice, either study in a group at the nearest available level or convert to the equivalent value of 1-1 lessons. In both cases, we give you an additional 60 minute private lesson each week at no extra charge.
 - 15 hour Intensive English Mini Group courses: you will receive 1-1 tuition for 12 hours each week.
 - 22.5 hour Cambridge Exam Courses: in the unlikely event that there are only 1 or 2 exam candidates, students receive 15 hours General English at the nearest level plus 7.5 hours 1-1 or 2-1 exam preparation and 1.5 hours Guided Study each week.
9. **Under 18s:** TIS courses are aimed at adults and 16/17 year olds are expected to study seriously and behave in an adult way. Parents or guardians of under 18s must send us a completed "parental consent form" before the student arrives in the school and must abide by the curfew set by the school and host family. Please note that 16/17 year old students are not supervised except in lessons and on class excursions.
10. **Opening Dates:** The school is open all year, with the exception of Christmas and New Year when it closes for 2 weeks. Classes take place from Monday to Friday and run as usual on all other public, religious or bank holidays including Easter. The school is closed at weekends.
11. **Complaints:** If you have a problem whilst you are in the school, let us know immediately so we can help you. The complaints procedure is detailed in your Student Handbook. Complaints can only be accepted during the time you are attending the school and not after you have completed your course.
12. **Conduct:** For your own benefit and the benefit of your fellow students, you are expected to speak English at all times and behave respectfully to other students, staff and accommodation providers. In a multi-national environment it is vital to respect cultural, racial and religious differences.
13. **Photography:** Photographs or videos which are taken while you are here may be used for promotional reasons. If you do not wish us to use these images please inform us in writing on or before your arrival at the school.